

CONDENSED RATE SCHEDULE and ELECTRIC SERVICE REQUIREMENTS

NORTH CENTRAL POWER CO., INC. P. O. Box 68, 3661 N. Clark Street, Radisson, WI 54867
Telephone: (715) 945-2630 ncp@bevcomm.net Office Hours: 8:00 am - 4:30 pm Monday - Friday

RESIDENTIAL SERVICE: Rg-1 (service code 11)

Application: This rate will be applied to residential single-phase customers for ordinary household purposes.

Customer Charge: \$15.00 per month (service code 10).

Energy Charges: Electricity: \$0.1219 per kWh for all kWh, plus Power Cost Adjustment Clauses (PCAC).

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt Payment of Bills: A charge of no more than 1% per month will be added to bills not paid within 20 days from date of issuance. The late payment charge shall be applied to the total unpaid balance for utility service, including unpaid payment charges. This charge is applicable to all customers.

RESIDENTIAL SEASONAL SERVICE: Rgs-1 (service code 12)

Application: Same as Rg-1, for residential customers whose principal use of electricity is for seasonal use (not to exceed seven (7) months usage per year).

Customer Charge: \$15.00 per month (service code 10).

Energy Charges: Electricity: \$0.1219 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: \$60.00 for each of three billing periods per customer. Meter shall be read and billed three times a year on either a May-July-September, or June-August-October basis at the option of the utility.

Prompt Payment of Bills: Same as Rg-1.

RESIDENTIAL SERVICE - OPTIONAL TIME OF DAY: Rg-2 (service code 21)

Application: This rate schedule is optional to all Rg-1, Residential Service customers. The utility may restrict the addition of customers to this tariff to no more than 25 customers additional in a calendar year. Additional customers shall be offered service on this rate on a first come, first serve basis. Customers selecting service under this rate schedule must take all service under this schedule and must remain on this rate schedule for a minimum of 12 months.

Customer Charge: Regular Customers: \$15.00 per month (service code 10).

Energy Charges: On-Peak: \$0.1948 per kWh for all kWh, plus PCAC.

Off-Peak: \$0.0959 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt Payment of Bills: Same as Rg-1.

Pricing Periods: Customers shall have the option of selecting either On-Peak Option A or Option B of the following pricing period options. On-Peak Option C is closed to additional customers. Once a customer selects any one of the peak period options, that customer has to stay on that option for a minimum of one year.

On-Peak Option A: 9:00 am to 9:00 pm prevailing time each day, Monday through Friday, inclusive, except for designated holidays.

On-Peak Option B: 8:00 am to 8:00 pm prevailing time each day, Monday through Friday, inclusive, except for designated holidays.

On-Peak Option C: 7:00 am to 12:00 noon and 5:00 pm to 9:00 pm prevailing time each day, Monday through Friday, inclusive, except for designated holidays.

Off-Peak Period: All times not specified as on-peak in option selected and including all Saturdays and Sundays, and the following holidays: New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day; or the day designated to be celebrated as such.

GENERAL SERVICE: Gs-1 (service code 25 Single-Phase/32 Three-Phase)

Application: This rate will be applied to all customers not eligible to receive service under another tariff. This includes commercial, institutional, governmental, and other customers. The monthly Maximum Measured Demand of customers served on this rate shall not exceed 20 kilowatts (kW) for three or more months in a consecutive 12-month period.

Customer Charge: Single-phase - \$24.00 per month (service code 10).

Three-phase - \$32.00 per month (service code 10).

Energy Charges: Electricity: \$0.1300 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt Payment of Bills: Same as Rg-1.

GENERAL SERVICE - OPTIONAL TIME OF DAY:

Gs-2 (service code 26 Single-Phase/33 Three-Phase)

Application: This rate schedule is optional to all Gs-1, General Service customers. The utility may restrict the addition of customers to this tariff to no more than 25 customers additional in a calendar year. Additional customers shall be offered service on this rate on a first come, first serve basis. Customers selecting service under this rate schedule must take all service under this schedule and must remain on this rate schedule for a minimum of 12 months.

Customer Charge: Single-Phase: \$24.00 per month (service code 10).

Three-Phase: \$32.00 per month (service code 10).

Energy Charges: On-Peak: \$0.1968 per kWh for all kWh, plus PCAC.

Off-Peak: \$0.0976 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt Payment of Bills: Same as Rg-1.

Pricing Periods: Same as Rg-2.

SMALL POWER SERVICE: Cp-1 (service code 34)

Application: This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 20 kilowatts (kW) per month, but less than 150 kW for three or more months in a consecutive 12-month period. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 20 kW per month for 12 consecutive months.

Customer Charge: \$45.00 per month (service code 10).

Distribution Demand Charge: \$1.50 per kW of distribution demand.

Demand Charge: \$6.25 per kW of Maximum Measured Demand.

Energy Charges: Electricity: \$0.0802 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge, plus the distribution demand charge.

Seasonal Customer Minimal Charge: All seasonal customers who disconnect service for less than 12 consecutive months shall be subject to the minimum monthly bill for each month of the disconnection plus utility reconnection charges.

Prompt Payment of Bills: Same as Rg-1.

SMALL POWER SERVICE - OPTIONAL TIME OF DAY: Cp-2 (service code 35)

Application: Service under this rate schedule is optional for all Cp-1 customers with monthly Maximum Measured Demand is in excess of 20 kilowatts (kW) per month, but less than 150 kW for three or more months in a consecutive 12-month period. Customers selecting service under this rate schedule must take all service under this schedule and must remain on this rate schedule for a minimum of 12-months. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 20 kW per month for 12 consecutive months.

Customer Charge: \$65.00 per month (service code 10).

Distribution Demand Charge: \$1.50 per kW of distribution demand.

Demand Charge: \$6.25 per kW of Maximum Measured Demand.

Energy Charges: On-Peak: \$0.1022 per kWh for all kWh, plus PCAC.

Off-Peak: \$0.0657 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: Same as Cp-1.

Prompt Payment of Bills: Same as Rg-1.

Pricing Periods: Same as Rg-2.

INDUSTRIAL POWER SERVICE - OPTIONAL TIME OF DAY: Cp-3 (service code 40)

Application: This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 150 kilowatts (kW) per month for three or more months in a consecutive 12-month period. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 150 kW per month for 12 consecutive months.

Customer Charge: \$85.00 per month (service code 10).

Distribution Demand Charge: \$1.75 per kW of distribution demand.

Demand Charge: \$6.75 per kW of on-peak billed demand.

Energy Charges: On-Peak: \$0.0702 per kWh for all kWh, plus PCAC.

Off-Peak: \$0.0564 per kWh for all kWh, plus PCAC.

Minimum Monthly Bill: The minimum monthly bill shall be equal to the customer charge, plus the distribution demand charge.

Prompt Payment of Bills: Same as Rg-1.

Pricing Periods: Same as Rg-2.

Determination of On-Peak Billed Demand: On-Peak Maximum Measured Demand will be adjusted if average power factor is less than 90% to obtain the On-Peak billed Demand.

STREET LIGHTING SERVICE Ms-1 (service code 36)

Application: This schedule is available to municipalities for street lighting. All customers shall pay a monthly investment charge and monthly Energy and PCAC charges for each lighting unit. NOTE: This rate schedule is closed to new mercury vapor and high pressure sodium lights.

Investment Charge:

40 - 50 W LED lamp	\$9.75	per lamp per month
100 - 120 W LED Lamp	\$12.00	per lamp per month
175 watt M. V. lamp	\$9.75	per lamp per month
100 watt H. P. S. lamp	\$9.75	per lamp per month
250 watt H. P. S. lamp	\$12.00	per lamp per month

Energy Charges: Electricity: \$0.0727 per kWh for all kWh, plus PCAC.

Seasonal Customer Minimum Charges: All seasonal customers who fail to request disconnection from the utility shall be subject to the normal monthly billing process. All seasonal customers who disconnect service for less than 12 consecutive months shall be subject to the monthly investment charge for each month of the disconnection plus utility reconnection charges.

Prompt Payment of Bills: Same as Rg-1

Outages: It is the customer's responsibility to report all outages of lighting fixtures and obstructions such as tree branches that prevent the light from a unit from being properly distributed. If the utility allows a unit to remain out of service for more than 48 hours after being duly notified, energy charges will not be made for the idle period and the investment charge for the month(s) will be prorated.

YARD LIGHTING SERVICE: YIs-1 (service code 37)

Application: This schedule is available all customers for yard lighting. All customers shall pay a monthly investment charge and monthly Energy and PCAC charges for each lighting unit. NOTE: This rate schedule is closed to new mercury vapor and high pressure sodium lights.

Investment Charge:

40 - 50 W LED lamp	\$9.75	per lamp per month
100 - 120 W LED Lamp	\$12.00	per lamp per month
175 watt M. V. lamp	\$9.75	per lamp per month
100 watt H. P. S. lamp	\$9.75	per lamp per month
250 watt H. P. S. lamp	\$12.00	per lamp per month

Energy Charges: Electricity: \$0.0727 per kWh for all kWh, plus PCAC.

Seasonal Customer Minimum Charges: Same as Ms-1.

Prompt Payment of Bills: Same as Rg-1

Outages: Same as Ms-1.

CONTROLLED SPACE HEATING SERVICE: CSH-1 (service code 17)

Application: This rate will be available to all residential Service, Rg-1, and General Service, Gs-1, customers receiving single-phase, 120/240 volt service that have electric heating loads under 40 kW in a dual fuel space heating system. NOTE: Customers who have selected service under either the Residential Optional TOD Service, Rg-2, or the General TOD Service, Gs-2, are not eligible for service under this tariff.

Customer Charge: \$6.00 per month (service code 10).

Energy Charges: Electricity: \$0.0681 per kWh for all kWh, plus PCAC.

Disconnection Period: Customers shall have a regulating device (timer) installed on their electric heating load. This device shall allow the utility to disconnect the heating load of the customer during part, or all, of the time between 7:00 am to 12:00 noon and 5:00 pm to 9:00 pm prevailing time, Monday through Friday, excluding designated holidays.

Minimum Monthly Bill: The minimum monthly bill shall be the customer charge.

Prompt Payment of Bills: Same as Rg-1.

NOTE: Customers must own and maintain an alternative heating system that relies on a source of energy, other than electricity, that is capable of meeting their heating needs for the entire period of disconnection. The electrical heating system of the customer must be capable of being independently metered, served, and controlled to operate only during off-peak periods and shall be designed to switch on no more than 10 kilowatts of load at any one time. Customer heating systems billed on this rate will be allowed to operate a minimum of fifteen (15) hours per day. The timer for the customer system shall be under the sole control of the utility and shall be adjusted to disconnect at intervals during the disconnection periods that are established by the utility. These intervals may be changed at the utility's discretion. Customers shall be responsible for all rewiring and other costs related to obtaining service under this tariff.

ACCOUNT CHARGE (service code)

Charges for New Accounts, changes, meter Readings, Meter Installation and Meter Testing:

- For reading a meter or meters at one service location for a change of customers on an account or at a customer's request: \$25.00
- If a customer requests a meter test at an interval less than 24-months since the last meter test, and the meter is found to be registering accurately, the customer will be required to pay a \$45.00 charge.

STATE AND COUNTY SALES TAX (service code 1 State/2County)

Any applicable sales tax will be added to each bill. Permanent Residential customers are exempt from sales tax on bills mailed November through April. Commercial customers that have some residential use combined on one meter must file an exemption certificate for the residential portion. Electricity used for farming is exempt from sales tax all year. Farmers must file an exemption certificate for the percentage of electricity used for farming. Certificates are available at our Radisson office.

PCAC - POWER COST ADJUSTMENT CHARGE (service code 5)

All metered rates shall be subject to a positive or negative power cost adjustment charge equivalent to the amount by which the current cost of power (per kilowatt-hour of sales) is greater or lesser than the base cost of power purchased and produced (\$0.0511 per kilowatt-hour of sales). The PCAC is the power cost adjustment rate in dollars per kilowatt-hour applied on a per kilowatt-hour basis to all kWh sales of electricity. The PCAC is calculated monthly.

PREVIOUS BALANCE (service code 6)

Service code 6, when printed on the monthly billing statement, will indicate that, at the time of billing, an amount due or a credit existed for the account. Please note that a payment made after the due date may not be credited on your next bill at the time of billing.

STATE LOW INCOME ASSISTANCE FEE (service code 8)

This fee is collected from customers and members by all electric utilities and retail electric cooperatives for the funding of low-income programs for weatherization, energy conservation services, payment of energy bills, and the early identification and prevention of energy crises. The fee was created by the "Reliability 2000" Legislation (Part of 1999 Wisconsin Act 9). All money collected is remitted by the utility to the Department of Administration.

CHARGE FOR RETURNED PAYMENTS

A customer who has submitted bill payment which is returned for non-sufficient funds (NSF) will be charged \$25 for each NSF payment returned plus any additional fees charged to the utility by the financial institution involved. The utility will not honor a customer's check if two (2) or more checks have been returned within the last 12-month period.

APPLICATION, EASEMENT, WIRING STATEMENT

Before service is extended, each customer shall sign an application for service, furnish easement privileges, and supply a Uniform Dwelling Code (UDC) Certificate, all properly completed to the satisfaction of the company.

NOTE: SPECIAL PROVISIONS AND DETAILED RATES, RULES AND REGULATIONS ARE NOT COVERED IN THIS FOLDER; FURTHER INFORMATION IS AVAILABLE AT THE COMPANY'S OFFICES.

WHAT TO DO WHEN THE LIGHTS ARE OFF

- IF SOME of your lights are ON, first check your own circuit breakers at all breaker panels. Look and listen at your meter; if it is humming and the disc is rotating, any trouble is probably in your own circuits. Call your electrician if the trouble is in your own wiring.
- IF ALL your lights are OFF, first check your main breaker in your service panel. If OK, then call your neighbor to see if he/she has lights. Service can be restored faster if we know whether an individual or a section of line is out of service.
- Should you see any broken wires, broken poles, burning poles, damaged transformers, trees or branches on the electric wires, or other dangerous conditions, call us immediately. **DO NOT TOUCH ANY DOWNED BROKEN WIRES LYING ON THE GROUND OR LOOSELY HANGING! KEEP CHILDREN AWAY!**
- The Company DOES NOT do any service or electrical work on your own wiring on your side of the meter. For this work, call your local electrician.

CONTINUITY OF SERVICE

The utility uses reasonable care to provide a continuous and regular supply of service to its customers. It does not assume responsibility for losses, injuries, or damages resulting from use of service, or as a result of interruption or variation in service.

The utility may curtail or temporarily interrupt the customer's service when necessary to make repair, replacement or changes in the utility's facilities either on or off the customer's premises.

The utility will make every effort to notify its customers of a planned interruption of service in advance.