

## PERSONAL SAFETY NOTICE

North Central Power Co., Inc.  
3661 N. Clark Street  
P.O.Box 68  
Radisson, WI 54867  
Phone: 715-945-2630  
ncp@bevcomm.net

### An aid in the prevention of burns due to excessively high water heater temperature setting

Wisconsin Statute 196.373 (2), created by 1987 Wisconsin Act 102 of the state legislature, requires that every public utility providing gas or electric service within Wisconsin include in its periodic billing to customers, a statement "recommending that water heater thermostats be set **no higher than 125 degrees Fahrenheit** in order to prevent severe burns and unnecessary energy consumption".

Please check with your water heater appliance supplier or local serviceman if you wish help in determining the setting of the thermostat on your water heater.

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### Agencies that can provide you with financial assistance and counseling:

**Sawyer County Health and Human Services**  
P.O. Box 730  
Hayward, WI 54843  
Telephone: 715-634-4806 or 800-569-4162

**Indianhead Community Action Agency**  
P.O. Box 40  
Ladysmith, WI 54848  
Telephone: 715-532-5594

**Rusk County Health and Human Services**  
311 E. Miner Ave. Suite C240  
Ladysmith, WI 54848  
Telephone: 715-532-2299

**Washburn County Human Services Dept.**  
Ed Elliott Building  
P.O. Box 250  
Shell Lake, WI 54871  
Telephone: 715-468-4747

### Ashland Health and Human Services

301 Ellis Ave  
Ashland, WI 54806  
Telephone: 715-682-7004

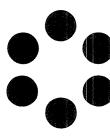
**Barron County Department of Health and Human Services**  
330 E. LaSalle Ave., Room 338  
Barron, WI 54812  
Telephone: 715-537-5691

**Your township officers and state representatives are also sources of information on the latest programs available.**

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As part of our efforts to serve customers with the most reliable, efficient electric service possible, NCP offers two separate "off-peak" rate incentives. Don't forget to ask about the *Controlled Space Heating Service* for your electric heating needs and the *Time-of-Day Service* for those who want to move usage to our off peak (lower rate) hours.

NCP is also a member of the Focus on Energy program in Wisconsin. This program offers NCP customers information and financial incentives for energy efficiency as well as renewable energy projects. If you are looking for ways to save energy or have questions regarding renewable energy generation, contact Focus on Energy at 800-762-7077 or [www.focusonenergy.com](http://www.focusonenergy.com)

 **focus on energy®**  
Partnering with Wisconsin utilities

# NCP

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## SPECIAL CIRCUMSTANCES

ACCOUNT NO. \_\_\_\_\_

If you are in need of electricity for human life sustaining equipment, NCP asks that you answer the following questions and return this form. If, at some point, there is no longer the need for life sustaining equipment, please notify us. Thank you.

NAME: \_\_\_\_\_ PHONE NO.: \_\_\_\_\_

FIRE NUMBER OR LOCATION: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

IF YOU WISH A SPECIFIC AGENCY OR INDIVIDUAL TO BE CONTACTED IN CASE OF AN EMERGENCY,  
PLEASE LIST BELOW:

NAME: \_\_\_\_\_ PHONE NO.: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

ADDITIONAL INFORMATION WHICH MAY HELP US FIND YOUR RESIDENCE:  
\_\_\_\_\_  
\_\_\_\_\_

TYPE OF LIFE SUPPORT EQUIPMENT REQUIRED: \_\_\_\_\_  
\_\_\_\_\_

DO YOU PRESENTLY HAVE A BACK -UP FOR THIS EQUIPMENT?  YES  NO

IF SO, HOW LONG CAN THIS SOURCE OPERATE WITHOUT ELECTRICITY? \_\_\_\_\_

IF YOU DO NOT HAVE A BACK-UP SOURCE FOR YOUR NEEDS, WHAT IS YOUR ALTERNATIVE PLAN IN  
THE EVENT OF A POWER OUTAGE? \_\_\_\_\_  
\_\_\_\_\_

I understand that it is my responsibility to identify myself as an NCP customer who is in need of electricity to sustain human life when reporting power outages. I also understand that it is my responsibility to contact Emergency Medical Services (EMS) in case where NCP cannot restore power soon enough for my needs.

Signature \_\_\_\_\_ Date: \_\_\_\_\_  
Customer's Name